

EADONSTONE — KITCHENS —

Your Eadonstone Kitchen: How the process works

Contact us

Visit our showroom to have a look around or call us on 01223 811111 and speak to one of our design team. We can then arrange an appointment with you to begin the exciting process!

Consultation

Initial meeting with one of our designers, going through our requirements form on any ideas you may already have, and any specific styles, worktops and appliances you have in mind, and the expected start date for your project. If your space is a new build, then please bring along any drawings/plans you may already have. If you require a builder, electrician, plasterer, plumber etc this can all be discussed at this point.

Site/Home visit

Our project manager will visit you to view and measure the space to ensure the dimensions are accurate for the design.

Design created

The designer working on your project will then begin work on designing your space. They will base it on everything discussed in the initial planning meeting.

Presentation

Once the design is complete, we will arrange a date for you to visit our showroom for a presentation of your kitchen design. You should allow up to 2 hours for the presentation and discussion of your thoughts and ideas. The designer can then go away and make any tweaks to the design discussed in the presentation. Please note if you require any more than 2 designs to be created then a design fee of £1,500 will apply (this is refundable if you go ahead and purchase a kitchen, if you do not go ahead and purchase then it is non-refundable).

Sales contract, T&Cs and 1st payment

When you are happy with everything, you will receive the sales contract which includes all elements included in your project for you to sign. You will also receive our terms & conditions and your deposit payment invoice. Please note once you have paid the deposit, no more changes can be made to the kitchen as the order will have been placed.

Next steps: Delivery & Installation

Once you have paid your deposit, relax and leave it all to us! We will order your kitchen, worktop & appliances, and we will be in touch to arrange delivery ready for the agreed start date. Delivery of the kitchen will be 1 week before our fitter starts installing your kitchen.

Payments

Payments are split into 3 instalments:

1st deposit invoice – 60%

2nd invoice due 30 days before delivery – 30%

Final invoice due once installation is complete – 10%

Please discuss with our project manager during this period if there are any delays to the project, or any issues that arise.

Hopefully this has helped explain our process, if you have any questions please don't hesitate to contact us!

The Eadonstone Team

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